

Rang	Compagnie aérienne	IATA	Taux de compensation		Taux d'annulation	Taux de retard à +1H	Taux de retard à +3H	
1	KLM	KL	2,46%	▲	45,9%	1,16%	6,03%	1,30%
2	Air France	AF	2,04%	▲	31,8%	1,14%	4,81%	0,90%
3	British Airways	BA	2,00%	▼	-3,7%	1,25%	4,75%	0,75%
4	Lufthansa	LH	2,11%	▼	-2,3%	1,39%	4,50%	0,72%
5	Virgin Atlantic	VS	2,63%	▲	44,6%	1,17%	6,73%	1,46%
6	Iberia	IB	1,74%	▲	13,4%	1,13%	3,93%	0,61%
7	Alitalia	AZ	1,86%	▲	55,1%	0,98%	4,57%	0,88%
8	Ryanair	FR	0,61%	▲	23,0%	0,28%	2,59%	0,33%
9	SAS	SK	1,69%	▼	-12,1%	1,12%	3,81%	0,57%
10	TAP Portugal	TP	1,43%	▲	12,7%	0,83%	4,63%	0,60%
11	easyJet	U2	1,20%	▼	-9,0%	0,59%	6,35%	0,61%
12	Air Berlin	AB	1,39%	▲	31,0%	0,98%	4,16%	0,41%
13	Finnair	AY	1,44%	▲	18,1%	0,86%	4,01%	0,58%
14	Etihad Airways	EY	0,92%	▲	8,8%	0,64%	3,29%	0,28%
15	United Airlines	UA	1,28%	▼	-32,7%	0,95%	2,96%	0,33%
16	Delta Air Lines	DL	1,45%	▲	43,8%	1,06%	3,25%	0,39%
17	Austrian	OS	1,52%	▼	-11,3%	1,08%	3,64%	0,44%
18	Aer Lingus	EI	2,24%	▲	4,1%	1,20%	5,77%	1,04%
19	SWISS	LX	1,28%	▼	-9,1%	0,93%	3,18%	0,35%
20	Air Canada	AC	1,24%	▼	-31,0%	0,88%	2,96%	0,36%
21	American Airlines	AA	1,38%	▲	3,3%	1,00%	2,72%	0,38%
22	Jet Airways (India)	9W	1,38%	▲	44,5%	1,02%	3,22%	0,36%
23	Brussels Airlines	SN	1,62%	▼	-48,6%	0,90%	4,56%	0,72%
24	Aeroflot	SU	1,11%	▲	24,8%	0,78%	3,11%	0,33%
25	Aegean Airlines	A3	0,61%	▼	-43,8%	0,39%	2,21%	0,22%
26	Flybe	BE	1,12%	▼	-12,7%	0,80%	3,65%	0,32%
27	Air Europa	UX	1,14%	▲	12,7%	0,55%	4,03%	0,59%
28	LOT - Polish Airlines	LO	1,56%	▼	-1,1%	1,17%	4,02%	0,39%
29	Vueling	VY	0,70%	▼	-39,7%	0,42%	3,55%	0,28%
30	Qatar Airways	QR	1,06%	▼	-21,5%	0,71%	2,57%	0,35%

Source : RefundMyTicket.net / OAG - Janvier 2018